

## Preparing for the Future

- Practice Transformation
- Payment Reform
- Implementation

## Physician Practice Connections-

### Patient-Centered Medical Home

- The NCQA with endorsement from the AAP, and other medical organizations and payers, has adopted a set of standards to measure and recognize practices that have implemented specific Medical Home tasks.
- 9 Standards: access and communication, patient tracking, care management, patient self management support, electronic prescribing, test tracking, referral tracking, performance reporting and improvement, and advanced electronic communications.

## Implementation

- Medical Home Toolkit
  - The toolkit supports development and or improvement of a pediatric medical home.
  - Coordinates and helps primary care practices obtain the NCQA (National Committee Quality Assurance) standards.
  - Across the country, scoring at higher levels of NCQA standards has resulted in enhanced payment to practices.

## Medical Home Committee

### AzAAP Pediatrics in the Red Rocks Conference



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# Medical Home Committee



## Goals

- 1. Every Child in Arizona should have a Medical Home with care that is accessible, continuous, comprehensive, family centered, coordinated, compassionate and culturally effective.
- 2. Access to healthcare for all Arizona children, including uninsured, underinsured, and insured children will be enhanced and guaranteed.

## Definition

- The definition of a Medical Home is based on the joint principles of the Patient-Centered Medical Home statement of the American Academy of Family Physicians (AAFP), The American Academy of Pediatrics (AAP), the American College of Physicians (ACP), and The American Osteopathic Association (AOA).

## Joint Principles of the Patient Centered Medical Home

- Personal Physician
- Physician Directed Medical Practice
- Whole person orientation-
- Care is Coordinated and/or Integrated-
- Quality and Safety
- Enhanced Access
- Payment

## Access to Care in a Patient and Family- Centered Medical Home

- Patient and family centered care is increased.
- Family worry and burden are reduced.
- Care coordination and chronic condition management in the Medical Home lead to the following:
  - Reduced emergency room visits.
  - Reduced hospitalizations.
  - Reduced redundancy.
  - Increased efficiency and effectiveness.

## Actions of the Medical Home Committee 2009

- 1. The creation of an AzAAP website that can be used by all AZ physicians who provide care for children. This website will be a website that will help pediatric care providers to provide a Medical Home.

This website will have phone numbers, addresses and contact information for appropriate resources that pediatricians can use, in particular to help navigate the complex system of development and behavioral referrals.

- 2. The Medical Home committee has partnered with the Pediatric Council to aid in payment reform for pediatric practices to fully implement the Medical Home.
- 3. The Medical Home Committee is involved with seeking solutions to improve access to health care for children who are privately insured, uninsured, eligible or ineligible for AHCCCS (Arizona Healthcare Cost Containment System).